

REMARKS

Applicants respectfully request reconsideration of the present application in view of the foregoing amendments and in view of the reasons that follow.

Status of Claims:

No claims are currently being cancelled.

Claims 1, 5 and 9 are currently being amended.

No claims are currently being added.

This amendment amends claims in this application. A detailed listing of all claims that are, or were, in the application, irrespective of whether the claims remain under examination in the application, is presented, with an appropriate defined status identifier.

After amending the claims as set forth above, claims 1-12 are now pending in this application.

Request for entry of this After-final Amendment and Reply:

Applicants respectfully request that this After-final Amendment and Reply be considered and entered, since it is believed to place this application in condition for allowance, and since the amendments made to the claims are only clarifying in nature. Accordingly, these claim amendments are not believed to raise any new issues.

Objection to Claim 1:

In the final Office Action, claim 1 was objected to because “CTI” was not defined. By way of this amendment and reply, claim 1 has been amended to provide such a definition for CTI.

Claim Rejections – Prior Art:

In the Office Action, claims 1-12 were rejected under 35 U.S.C. § 102(e) as being anticipated by U.S. Patent No. 6,212,177 to Greene et al. This rejection is traversed for at least the reasons given below.

First, the presently pending independent claims have been amended to clarify the description of the “incoming call display means” (or ‘unit’ or ‘step’) and the “connecting means” (or ‘unit’ or ‘step’). As shown in Figure 7 of the drawings, there is described an “incoming call display means” for, when a connection operation is performed from the

telephone on the mobile turret side to said CTI device (See Step S4) after start of the virtual turret on the second general-purpose personal computer (See Step S3), an incoming call display showing that an incoming call is received by the CTI device from the telephone on the mobile turret side is made on the virtual turret started on the second general-purpose personal computer and for displaying a window for responding on the window to the incoming call of the telephone on this mobile turret side (See Step S5).

Moreover, referring again to Figure 7 of the drawings, there is described a “connecting means” for connecting a call between the telephone on the mobile turret side to the CTI device (See Steps S7 to 10) when responding on the window to an incoming call of the telephone on the mobile turret side (See Step S6).

Now, a description will be made concerning the differences between the claimed invention and the disclosure of Greene et al.

First, the subject matter of the presently claimed invention includes, among other things, the following two features:

(A) incoming call display means for, when a connection operation is performed from the telephone on the mobile turret side to the CTI device after start of the virtual turret on the second general-purpose personal computer, displaying an incoming call display showing on the virtual turret started on the second general-purpose personal computer that an incoming call is received by the CTI device from the telephone of the mobile turret side and also displaying a window for responding on the window to the incoming call of the telephone on the mobile turret side;

(B) connecting means for, when responding on the window to the incoming call of the telephone on the mobile turret side, connecting a call between the telephone and the CTI device.

By the adoption of the above construction, the presently claimed invention achieves an important operational effect in that “the virtual turret side and the mobile turret side are connected by remote computing, and by using a general-purpose operating software on the virtual turret based on a general-purpose personal computer, operation of the control system of the virtual turret and control of the voice system of the CTI device can be performed from the mobile turret system by connection with remote computing.” Furthermore, the presently claimed invention achieves an important operational effect in that, when a connection

operation is performed from the telephone to the CTI device, a window for displaying an incoming call is displayed on the virtual turret started on the second general-purpose personal computer so that a call is connected between the telephone and the CTI device by responding to the incoming call display. As a result, a “remote computing connection (connection of operation system / voice system) is secured between the virtual turret side and the mobile turret side in the mobile turret system.”

Now, when comparing the presently claimed invention with the disclosure of Greene et al., Greene et al. describes a remote access system in which a data communication channel is established between a call platform and a computer, and through this data communication channel by remote connection via the Internet and PSTN, channel state information relating to the call platform is transmitted to the computer. In Greene et al., the channel state information is displayed on the screen of this computer display, and when a predetermined channel is selected by a mouse from the channel state information on the screen display, a voice call channel to the channel is secured so that a user of the computer can operate as if the user is operating the call platform while the user is away from the call platform.

However, in stark contrast to the disclosure of Greene et al., the “incoming call display means” of the presently claimed invention is for “performing incoming call display on the virtual turret started on the second general-purpose personal computer indicating that an incoming call is received by the CTI device from the telephone on the mobile turret side and displaying a window for responding on the window to the incoming call of the telephone on the mobile turret side,” whereby Greene et al. merely discloses a connection between a telephone (telephone different from the telephone on the mobile turret side of the presently claimed invention) and an office switching network through a PSTN (public switched telephone network). In other words, Greene et al. does not disclose or suggest a construction corresponding to the “incoming call display means” of the presently claimed invention.

Also, the “connecting means” of the presently claimed invention is for, “when responding on the window to the incoming call of the telephone on the mobile turret side, communication-connecting the telephone with the CTI device,” whereby Greene et al. does not disclose construction corresponding to the claimed “connecting means” in any way, shape or form.

That is, Greene et al. does not disclose or suggest any features in which, “when a connection operation is performed from the telephone on the mobile turret side to the CTI device after start of the virtual turret on the second general-purpose personal computer, an incoming call display is displayed on the virtual turret started on the second general-purpose personal computer showing that an incoming call is received by the CTI device from the telephone on the mobile turret side and also a window for responding to the incoming call of the telephone on the mobile turret side is displayed, and after that, when responding on the window to the incoming call of the telephone on the mobile turret side, communication-connection channel between the telephone and the CTI device is established surely by communication-connecting the telephone and the CTI device.”

Accordingly, presently pending independent claims 1, 5 and 9 are not anticipated by Greene et al.

The presently pending dependent claims are patentable due to their dependence on either claim 1, 5 or 9, as well as for the specific features recited in those dependent claims.

Conclusion:

Since all of the issues raised in the final Office Action have been addressed in this Amendment and Reply, Applicants believe that the present application is now in condition for allowance, and an early indication of allowance is respectfully requested.

The Examiner is invited to contact the undersigned by telephone if it is felt that a telephone interview would advance the prosecution of the present application.

The Commissioner is hereby authorized to charge any additional fees which may be required regarding this application under 37 C.F.R. §§ 1.16-1.17, or credit any overpayment, to Deposit Account No. 19-0741. Should no proper payment be enclosed herewith, as by a check being in the wrong amount, unsigned, post-dated, otherwise improper or informal or even entirely missing, the Commissioner is authorized to charge the unpaid amount to Deposit Account No. 19-0741.

If any extensions of time are needed for timely acceptance of papers submitted herewith, Applicants hereby petition for such extension under 37 C.F.R. §1.136 and authorize payment of any such extensions fees to Deposit Account No. 19-0741.

Respectfully submitted,

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